

Involving patients and families in improving the quality & safety of healthcare

Susan Hrisos

Involving patients and families as partners in their care is seen to be a key way of helping the NHS to improve the quality and safety of healthcare. Research on how best to do this has largely focussed on the inpatient setting but there has been a recent shift to exploring the patient role within the primary care setting. We are interested in connecting with anyone across the school with a broad interest in person centred care, and the patient role within that context, but particularly with those interested in or currently researching shared decision making (SDM) and/or patient/family/carer involvement in improving patient safety.